

Meraas presents a very clever new contactless pick-up service that will keep customers connected to their favourite local retailers and restaurants across City Walk, La Mer and The Beach in a safe and convenient way.



The 'Curbside Pickup' service enables customers to collect orders from their favourite stores with a reduced wait time, through a simple, contactless three-step process:

1. Order

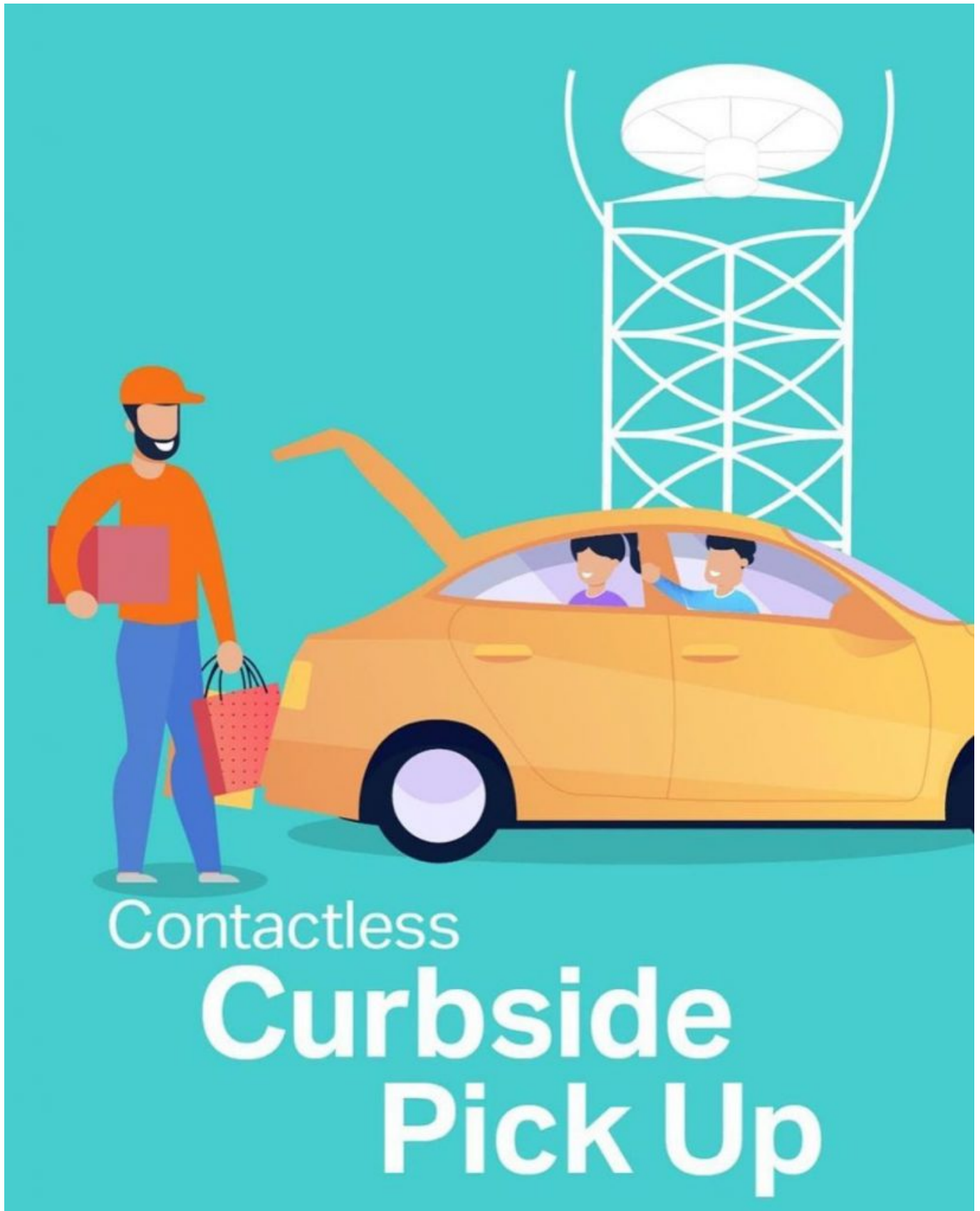
Place an order with the store of choice via one of their points of purchase (website, phone call, or the brand's app). A store representative will contact the customer with their order, the time their order will be ready for collection, and from which location.

2. Arrive

When customers arrive at the agreed location, they contact the store via their preferred contact method - phone call, WhatsApp, text message, etc. - with details of the make, colour and registration of their vehicle.

3. Receive

A store representative will bring your order to your car, you will pay using any cashless technology method, and the order is in the car, ready to go.



Contact details of all participating F&B and retail outlets in the Curbside Pickup initiative can be found on City Walk, La Mer and The Beach's websites, along with all pick-up points' exact locations on Google Maps.



In line with Meraas' implementation of all government-mandated measures taken to safeguard the health and well-being of their staff and customers across their destinations, the pick-up points will also be rigorously sanitised as part of the on-going disinfection and sanitization cycle scheduled every two hours across all Meraas destinations.

For those who prefer to visit and experience the destinations, they can be rest assured that all necessary measures are being taken to ensure a safe and comfortable dining, shopping and leisure experience.

